lion + panda

Everything a local business needs to *Grow*

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Meet the **all-in-one** platform to drive customer acquisition and retention!

Attract

- Listings
- Referrals
- Reviews
- Pages
- Google Seller Ratings

Convert

- Messaging
- Webchat
- Mass Texting
- Socials
- Appointments

Relish in

- Surveys
- Insights
- Benchmarking
- Ticketing

Platform features

- Integrations
- Enterprise Security
- User Management
- Mobile App

Grow sales + thrive

Improve online reputation

- Easily collect and manage online reviews
- Respond to reviews through ai-assit and auto responses
- Boost star rating

Get more referrals from happy customers

- Send automated, text-friendly referral requests
- Easily track campaign success
- Scale your referrals as you grow

Manage social reputation across locations

- Bulk publish across all locations and platforms
- Engage Customers across channels
- Monitor mentions, comments and reputation

Deliver a better experience

- Easily measure customer sentiment by location
- Identify areas of opportunity
- Benchmark your success against your competition

Rank higher on local search

- Update business information in a click
- Boost SEO and SEM performance
- Rank at the top of Google

Connect with customers across digital channels

- Message customers across Google, Facebook, Instagram, text and beyond
- Track and manage all conversations from one inbox
- Sync with teams at any location

Schedule appointments on autopilot

- Make booking a breeze with online appointments
- Remind customers of upcoming appointments
- Re-engage previous customers

Capture real feedback in real-time

- Gain a deeper understanding of your customers
- Identify areas of improvement

Resolve issues before they ever become problems

- Chat instantly to tackle tickets as a **team**
- Solve issues quickly and efficiently
- Track tickets from start to finish

Built to fit in

We provide out-of-the-box integrations to 3,000+ systems, open API's, STFP, and bulk upload capabilities – making it easy to level up your business with automated review, referral, and survey request.
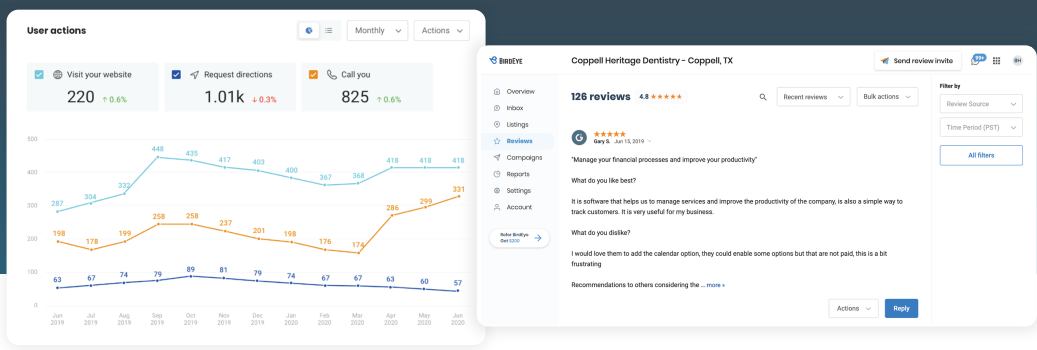

Want to know more? Call us at 800-632-2990

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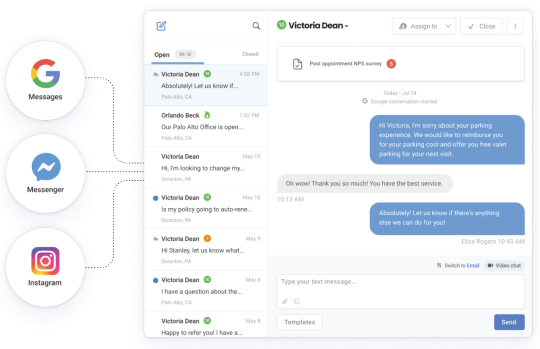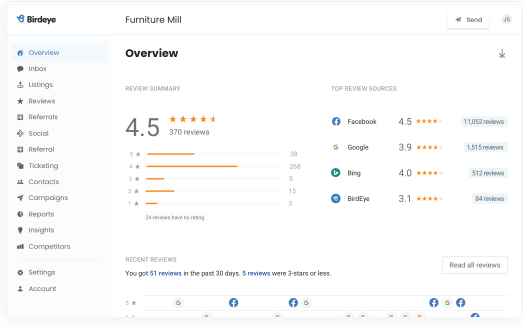# Build, manage, and amplify your reputation with *Review*

You want an easy way to generate and manage your reputation on Google. We are the most complete and easy-to-use solution to generate, manage, and amplify reviews on Google, Facebook, and 200+ industry review sites. We help customers:

- ✅ Build reputation using a steady stream of fresh reviews
- ✅ Rank higher in local "near me" search
- ✅ Attract more customers

Rank higher with the best Google Solution

Get a lot of Google reviews and rank higher in local search with our highest level of partnership with Google. Your customers can leave review with just a click thanks to our integration with Google's private API. Respond to these review within the platform and see your replies get immediately posted to Google.

All reviews and message in one inbox

Make sure you never miss a review. Manage reviews from all sites to an unified inbox. Respond to customers via their preferred medium – text, social such as Google messaging, Facebook, Instagram, email, or even voicemail.

Generate reviews on auto-pilot

Send automated review requests to customers right after an appointment or a purchase by integrating your CRM or PMS. Monitor reviews across locations and review sources from a single, unified dashboard. Respond to hundreds of reviews easily using templates and rules.
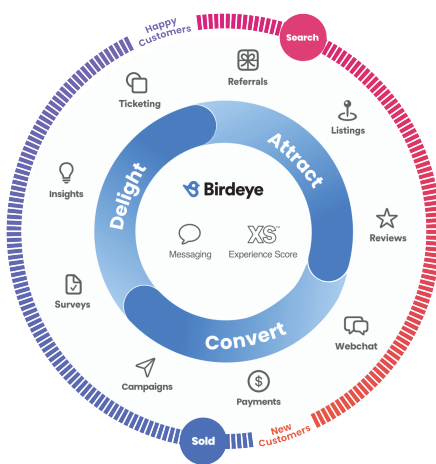
Amplify reviews on social

Build trust and win new customers by amplifying the best reviews on your website, social, and search results. Get more bang for your buck by showcasing your review count and rating your Google ads with Google Seller Ratings*.

Key Benefits:

- ✓ 320% Increase in reviews
- ✓ Quick results in as little as one week
- ✓ Single platform for all the review sites you care about

Understand customer sentiment with reports

Quickly identify under-performing locations with powerful reports and dashboards. Monitor review count and ratings over time to improve customer experience and keep your teams on track. Share weekly and monthly reports with your management to keep them posted on your progress.

Grow faster with an all-in-one platform

We are an all-in-one customer experience platform. Over 80,000 business use our platform every day to attack new leads with listings, review, referrals, convert them into customers with Webchat and payments, and delight those customers with surveys, ticketing, and insights - all in one place.

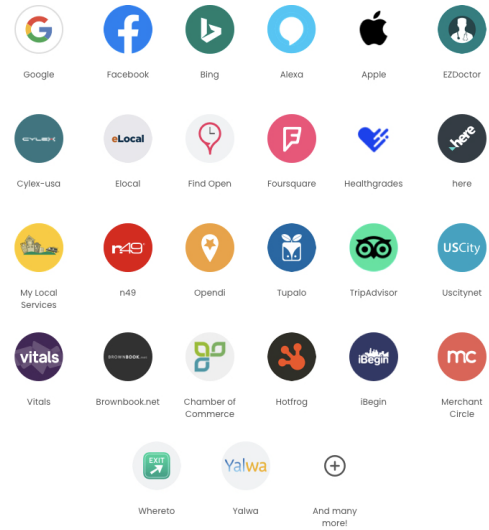**Want to know more?** Call us at 800-632-2990
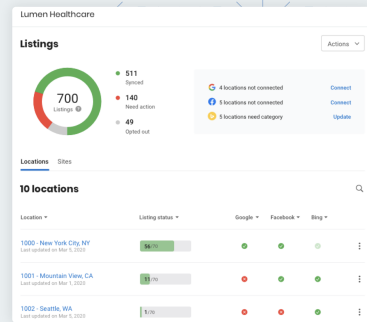
Drive engaged leads with Listings

Marketers like you want to rank higher in local SEO and drive leads to your business. Listings simplifies listings management with an easy-to-use system for multi-location businesses. We help customers:

- ✓ Rank higher in Google search with complete and accurate listings
- ✓ Box out the competition in local SEO
- ✓ Drive more engaged leads into your pipeline

Google Facebook Bing Alexa Apple EZDoctor

Cylex-usa Elocal Find Open Foursquare Healthgrades here

My Local Services n49 Opendi Tupalo TripAdvisor Uscitynet

Vitals Brownbook.net Chamber of Commerce Hotfrog iBegin Merchant Circle
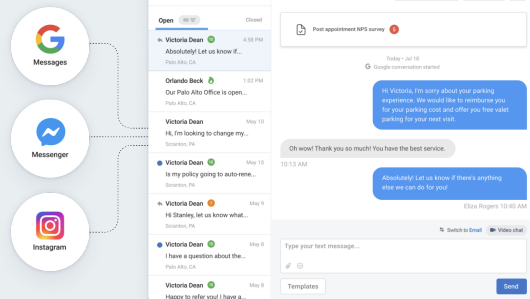
Whereto Yalwa And many more!

Comprehensive and easy-to-use

Make your Listings attractive and comprehensive with 60+ fields like COVID-19-related updates, appointment links, contact information, photos, and so much more. Easily update your working hours or any other field at a location level.

Win more customers with Messaging

Consumers prefer businesses they can message. With Messaging, you can engage leads on their preferred channels like Google Messaging, Facebook, Instagram, or text. Manage all conversations in one Inbox, answer questions in real-time, and convert leads quickly.

Improve search ranking for your providers and locations

When customers search for "mortgage lenders near me" or "pediatricians near me", you want your locations as well as your providers to rank high and ahead of your competitors. Create Listings for your locations as well as your individual providers such as MDs, loan officers or insurance agents so they rank high in local search and can easily be contacted.

Easily catch errors in your Listings

Inaccurate addresses and phone numbers mean SEO damage and loss of business. Automatically scan your business listings across all key and niche directory sites. Catch all errors and inaccuracies right within one dashboard. Drill in and easily correct errors with a single click.

Key Benefits:

- ✓ Quick to go live, easy to use
- ✓ One-click updates to all directories
- ✓ Get your providers to rank higher in local search
- ✓ Rely on a single platform

Insightful reporting and dashboards

Get a comprehensive view of how accurate your listings are across locations and directory sites. See how your listings are performing on Google Business Profile, Facebook, and Bing all from one app. Present the number of engaged leads you are driving to your business in your next management review.

Grow with our all-in-one platform

Over 10,000 local businesses use our all-in-one platform to effortlessly manage online reputation, connect with prospects through digital channels, and gain customer experience insights to grow sales and thrive.